



Help getting the car winter ready





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Here's some guidance to support your customers on preparing their vehicles for winter weather conditions. Here are some key considerations to ensure their safety and readiness on the road during winter:



Oil Maintenance

Advise customers to top up their oil and ensure the cap is replaced fully, while avoiding overfilling to prevent potential engine problems. Recommend checking the car's user manual for any specific recommendations on using thinner oil for smoother engine operation in winter.



Tyre Inspection

Emphasise the importance of maintaining the correct tyre pressure, especially in wet and icy conditions. Encourage customers to check the tyre pressure and tread depth, and to carry out these checks regularly, particularly when carrying heavier items.



Windscreen Care

Highlight the legal and safety implications of driving with an uncleared windscreen, and advise customers to ensure the windscreen is completely clear before setting off. Recommend checking wiper blades, topping up windscreen wash with antifreeze, and carrying de-icer to maintain clear visibility.



Battery and Lights Check

Encourage customers to have their car's battery and lights checked, as the battery works harder in winter, and all lights must be operational for safe driving in low visibility conditions.



Emergency Pack Preparation

Advise customers on assembling an emergency pack containing essential items such as a torch, mobile phone and power pack, warm clothing, blanket, shovel, hi-vis jacket, jump leads, and warning triangles, along with emergency supplies if a weather warning advises against travel.



Fuel Management

Highlight the risks of running out of fuel and the potential consequences, and advise customers to refuel before the gauge reaches the red zone to avoid breakdowns and potential penalties.



Insurance and Breakdown Cover Review

Remind customers to renew their insurance and verify their breakdown cover to ensure comprehensive protection and assistance in case of emergencies.



Coolant Refill

If customers need to refill their coolant, provide a step-by-step guide on the process and emphasise the importance of using the correct coolant compatible with their car's make and model. Advise caution when handling the coolant and recommend seeking professional assistance if the coolant level drops suddenly.



By providing comprehensive guidance on vehicle preparation for winter weather, you can help your customers stay safe and well-prepared for any challenges they may encounter on the road during the winter season.