



redefining / standards

Please fill in the whole form using a ball point pen and send it to the address below. By submitting this form I confirm that I can afford the monthly payments for the insurance policy or policies, and have budgeted for them accordingly

AXA Insurance  
Finance Operations  
AXA House  
4 Parklands  
Lostock  
Bolton  
BL6 4SD

Instruction to your Bank or Building Society to pay by Direct Debit

Service User Number

7 0 6 0 4 1

Name(s) of Account Holder(s)

Empty box for Name(s) of Account Holder(s)

Reference

Empty box for Reference

Bank/Building Society account number

Empty box for Bank/Building Society account number

Branch Sort Code

Empty box for Branch Sort Code

FOR AXA Insurance OFFICIAL USE ONLY

This is not part of the instruction to you bank or building society

Please complete and return this form. These payments will appear on your bank statement as payments to AXA Insurance.

Instruction to your Bank or Building Society

Please pay AXA Insurance UK plc Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with AXA Insurance UK plc and, if so, details will be passed electronically to my Bank/Building Society.

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society  
Address  
Postcode

Signature(s)

Signature(s)  
Date

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

DD12

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit AXA Insurance UK plc will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request AXA Insurance UK plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by AXA Insurance UK plc or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when AXA Insurance UK plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.